# OptiTune/Cloudberry Integration Workaround

The current version of the OptiTune agent does not integrate correctly when a custom Company name or Product Name are used to generate an installer for Cloudberry Backup. Follow these steps to use the default Company Name and Product Name for Cloudberry Backup. This issue will be fixed in the next release of OptiTune, due in September 2018.

1) Delete your windows build of Cloudberry Backup
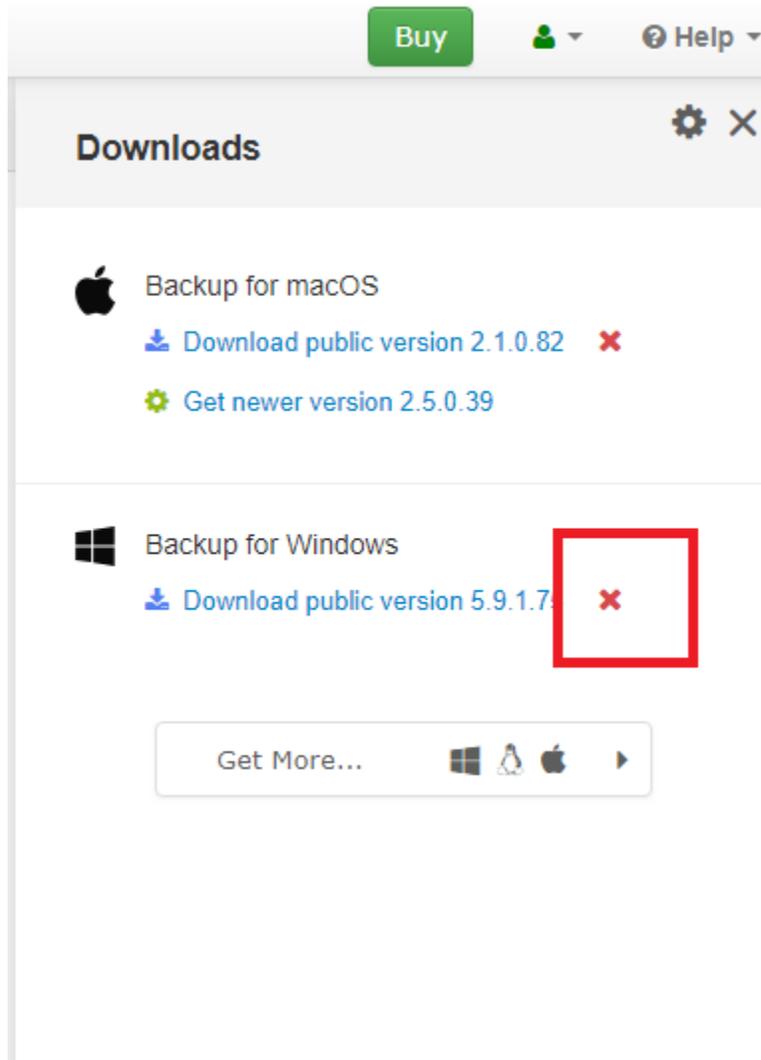
2) Go to the settings page in Cloudberry Backup, and make sure to use the default company name, and product name, and click "Save"
The company name should be: **CBL Company**
The product name should be: **Online Backup**

3) Generate a new Windows Desktop Build, and make it public:

Downloads ⚙ ✕

 Backup for macOS
   ⬇ Download public version 2.1.0.82   ✖
   ⚙ Get newer version 2.5.0.39

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‹ **Generate setup package** ⚙ ✕

Windows
Supported OS: Windows Server 2003/2008/
2008 R2/2012/2012 R2/2016, Windows 7/8/10

☑ Windows Backup
Depending on the license selected you can back up:
- Local files
- MS Exchange
- MS SQL Server
- Network files
- Image Based

☐ Virtual Machine Edition
VMware 5.5 or higher
Windows Server 2008R2/2012/2012R2/2016 with Hyper-V role
(SCVMM and Failover Cluster are not supported).

☐ Dedup Server **Beta**

Linux

☐ Ubuntu (12, 14, 16, 17), Debian (7.11, 8.10, 9.3) (deb)

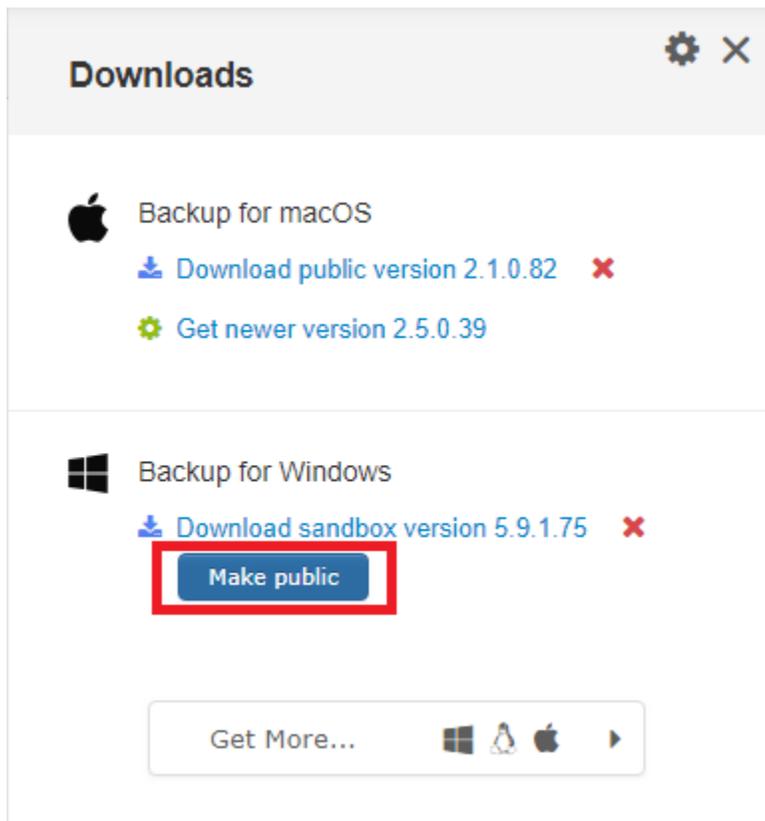☐ Red Hat, Fedora, CentOS, SUSE, Oracle Linux (rpm)

Mac

☐ macOS

[Ok]   [Cancel]

4) Uninstall any previous versions of Cloudberry Backup on machines that are using the customized company name, or product name.
5) Save the backup settings in OptiTune (make sure to select to **install** cloudberry backup, or you can install cloudberry backup manually). Once you click save, the OptiTune agent will almost immediately try to install the new version of Cloudberry backup.
6) Configure any backup plans either locally on a machine, or using the cloudberry portal
7) OptiTune will now actively report cloudberry backup status back to the OptiTune management website, approximately every **4 hours**.